

**UPDATE****Attention: Tenants & Support Persons**

We know that family and friends are integral to the overall health, well-being and quality of life of tenants' lives. Balancing necessary preventative measures while maintaining the vital connections that tenants have with family members and support systems has been at the heart of every stage of our response to COVID-19. While preventing the spread of this virus within our facilities remains a priority, the likelihood that COVID-19 will be a part of our 'new normal' for an extended period requires us to find a longer-term balance between preventative measures and the many benefits of ongoing interaction between tenants and their loved ones, and with others.

Accordingly, this is to advise that, effective June 29, 2020:

- **A maximum of six (6) visitors at a time are allowed to your home.**
  - Restrictions apply to visitors who have travelled outside of Manitoba within the past 14 days (exceptions being, western Canada and northwest Ontario).
  - No visitor shall be permitted if they have any respiratory, cold/flu or other COVID-19 like symptoms.
  - Visitors must adhere to social distancing of 2 metres (6 feet) and strict hand hygiene.
- Current tenant programming will continue under the direction of the Tenant Resource Coordinators (TRCs) and/or the Chaplain. Room rentals for private functions are NOT allowed.
- Some gathering spaces will open with some furniture. Do NOT add any additional furniture than that which is placed in the given space.
- Any deliveries from parties outside the premises must be directly delivered to the tenants' suite.
- Directly contact your Tenant Resource Coordinator re: hair care service options for your respective facility.
- Pre-ordered congregate meals will continue to be delivered to the door beginning at 11:45 a.m.

Protecting the health and well-being of your loved ones and staff remains one of our top priorities. Regular assessment of the impact and evaluation of the need for adjusted restrictions will continue as developments evolve. Once again, thank you for your cooperation and understanding as we take every measure to protect you, your loved ones and our staff.